



REFINERY RULES OF USE

Monday - Thursday 5 am - 11 pm | Friday 5 am – 10 pm | Saturday & Sunday 6am – 8 pm

Hours may vary during holidays and will be posted. Refinery reserves the right to change the hours of operation and will post a notice prior to implementing any such changes.

MEMBERSHIPS

- **Primary Membership** Monthly dues are debited from bank account or credit card. Additional members can join with a primary member for an additional \$35 per month per person. Add-ons must be family members living in the same household, proof of address is required. Monthly dues must be debited from primary member's account. Enrollment fee may be applicable at sign-up. Monthly dues are debited on the 2ND day of the month.
- **Short-term Memberships** are available for \$59 per month per person; \$35 per week per person. Short-term memberships have no joining fee and are great for people who have a limited stay in the Champaign area. A key tag will be issued for one-month passes.

Check in for each visit is required for all membership types.

DAILY PASS/GUEST PASS - membership or pass is required to use facility

- Valid the day of purchase only
- Must show driver's license or state ID
- Must be 18 or have parent present to sign if age 15-17
- Parent/Guardian must be present to supervise if under age 15 and both must pay daily fee if both are non-members.
- Parental signature is required for each visit in the case of minors.
- Daily fee is \$12 per person
- Daily Pass may be used as a guest pass and billed to member's account
- User is expected to follow refinery Rules of Use
- Daily Pass fee of \$12 may be applied to membership if user joins within 48 hours of time of purchase.
- Month Pass & Week Pass fee of \$59 & \$35 may be applied to enrollment if user joins by the final day pass.

GUEST POLICY

All guests must fill out a pass form at member services and pay a daily fee of \$12. Driver's License or State ID required. Age restrictions apply (see Daily Pass under Membership Types). **Guest MUST check in each time they visit the facility if they are on a pass that extends beyond one day.**

AGE REQUIREMENTS

- Must be 18 years old to join without parental consent
- 65 year olds eligible for senior discount – proof of age required
- 15-17 year olds may join with parental/guardian written approval
- 12-14 year old's will be allowed to join if the following terms are met:
 - a) Youth is included on household membership with parent or guardian
 - b) Youth is required to attend and complete the equipment orientation prior to using the facility. The orientations include cardio, upper and lower body strength equipment.
 - c) Youth is 100% supervised by parent or legal guardian while in facility.
 - d) Supervising parent/legal guardian must be a member

- e) Youth may have equipment restrictions as noted by refinery trainer
 - f) Youth is expected to abide by all rules and regulations
 - g) Refinery reserves the right to terminate membership
- 10 year old – maximum age allowed in playroom
 - 3 month old – minimum age for playroom with advance reservation

FREEZING MEMBERSHIP DUES

- Primary members may freeze membership dues up to 90 days each calendar year.
- Fee is \$10 for a 30 day freeze; \$20 for 60 days and \$30 for 90 days. Fee is due prior to freezing.
- If member wants to use the facility during a freeze, the standard daily fee is applicable.
- Members deciding to “unfreeze” early are required to pay the pro-rated monthly dues for the month of reactivation
- If primary member decides to cancel during a freeze, the primary will be charged a \$50 cancellation fee.

CANCELLATION OF MEMBERSHIP

30 Day Notice is required for ALL Cancellations. Final debit / EFT will transpire during the final 30 days.

For Example:

If a member wants to cancel membership on December 1st, the cancellation form must be turned into member services no later than November 1st. In this scenario, if the cancellation form is received after November 1st, the December debit will occur as the final debit and January 1st will be the cancellation date. **All members who cancel their membership are subject to a reactivation fee if they decide to rejoin the club.**

Primary member may decide to cancel or downgrade the membership before midnight of the 3rd day from the join date and receive a refund of all applicable membership fees and dues.

In the event of a relocation of a member's personal residence to farther than 25 miles from the center's facilities, the member may cancel the contract and be liable only for the portion of charges allocable to the time before reasonable evidence of such relocation is presented plus a fee of \$50. Refinery has the right to require proof of relocation. If the member, by cause of death or disability is unable to use or receive all services contracted for, the member, or his estate shall be liable for only that portion of the charges allocable to the time prior to death or onset of disability. Refinery has the right to require and verify reasonable evidence of such death or disability. 12-month commitments may not be cancelled without penalty. Terms are outlined in agreement.

LOCKER AND TOWEL SERVICE

- Lockers are daily use only. Monthly rentals are available.
- Members may provide their own locks or may purchase locks at the front desk.
- Locks left on overnight will be removed and contents will be turned into lost and found. Lost and Found Items are date tagged and kept for 30 days. Refinery is not responsible for lost or stolen articles.
- Towels may be rented, or members may bring in their own. Towel rental may be pre-paid on account and redeemed per use. Fee charged for each towel.
- Please return dirty towels to the towel bins provided.

ETIQUETTE AND ATTIRE

- All members must check-in at main desk each time they use facility. Membership tag is provided.
- Shirts and closed-toed shoes are required in all areas except locker room.

Clean shoes are required – no restriction on style, except they must be closed-toe.

- Please wear non-marking soles on ballroom floor.
- Members are required to re-rack own weights.
- Throwing weights is not allowed and will not be tolerated.
- No offensive language.
- Allow others to work in with you.
- No gym chalk permitted.
- Be respectful of other members at all times.

LOCKER ROOM AND STEAM ROOM POLICIES

- Sandals are recommended when using showers or steam room
- No shaving or nail grooming allowed in the steam rooms.
- A personal towel is required in the steam room, do not sit nude in steam room without towel barrier.
- No offensive or lewd behavior, please be considerate of other members

PERSONAL TRAINING

Refinery offers a Personal Training Membership that helps you SAVE money!

When you complete a minimum of eight 30 minutes sessions or four 60 minute sessions per month per person in personal training you pay NO monthly membership dues.

All personal training must be contracted through Refinery and paid in advance. Personal trainers provide consultations, exercise instruction, fitness assessments and evaluations.

Non-staff members are prohibited from leading exercise sessions and equipment orientations for liability and credibility purposes. Questions can be addressed by the Director.

- See personal training agreement for more details.

OTHER POLICIES

Solicitation & Selling of or distributing supplements, personal training, nutritional counseling and any other competitive services or products is strictly prohibited and may result in termination of membership.

Recruitment on refinery property for clients or staff for your own business or a third party is strictly prohibited and may result in termination of membership.

Sales - occasionally Refinery will offer discounts on membership enrollment or special offers for new members.

Discounts and special offers may not be applied to previous enrollment or current memberships. Refunds and credits will not be provided for transactions prior to announcement of sale.

Checking In - all members and guests are required to check in every time they use the facility either with a membership key tag or guest pass/receipt. Group fitness participants are required to get a class pass at member services prior to attending classes. Violation of this policy may result in suspension of facility access.

Rules of Use may be amended from time to time. Refinery reserves the right to terminate membership without cause and at its sole election with any dues prorated as of date of termination.

